

## **APPENDIX - Warranty**

### **SUNSTONE - RUBY SERIES GRILL WARRANTY**

#### **WARRANTY ON PARTS**

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- **MAIN BURNERS ----- LIMITED LIFETIME, with THREE YEAR GUARANTEE**
- **COOKING GRATES -----LIMITED LIFETIME**
- **FLAVORIZER GRIDS -----LIMITED LIFETIME**
- **FIREBOX & COMPONENTS ----- LIMITED LIFETIME**
- **VALVES, KNOBS, LIGHTS & ALL OTHER PARTS -----1 YEAR WARRANTY**

#### **LIMITED LIFETIME WARRANTY**

*Stainless steel burner, Cooking Grids, Flavorizer Grids, Stainless Steel Housings (including liners, frames, ovens and barbecue faces), to be from defects in material and workmanship when subjected to normal domestic use and service for the lifetime of the original purchaser. This warranty does not include discoloration, surface corrosion, Burn Through and scratches which may occur during regular use. (See supporting burner three year warranty below)*

#### **THREE YEAR BURNER GUARANTEE**

*This warranty covers the burner for the First Three Years against surface corrosion and Burn Through, which is the most common reason for replacement of this part, and is what most other manufactures do not cover for. The most common reason this occurs is through the use of High Cooking Temperatures, Excessive Humidity, Chlorine, and Salt that can affect the stainless steel components. This warranty does not cover the burner in Commercial or Residential Communities, also for negligent use or misuse of the product, use with improper fuel/gas supply, and use contrary with operating instructions.*

#### **LIMITED ONE-YEAR WARRANTY**

*All other grill components including knobs, valves, tubing, light assembly, and covers are warranted to be free from defects in material and workmanship for a period of one year from the original date of purchase.*

#### **LIMITATIONS & EXCLUSIONS**

1. *RUBY GRILL warranty applies only to the original purchaser and may not be transferred.*
2. *RUBY GRILL warranty is in lieu of all other warranties expressed or implied and all other obligations or liabilities related to the sale or use of its grill products.*
3. *RUBY GRILL warranty shall not apply and SUNSTONE METAL PRODUCTS LLC. Is not responsible for damage resulting from misuse, abuse, alteration of or tampering with the appliance, accident, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in the User Manual, or the local codes.*
4. *SUNSTONE METAL PRODUCTS LLC. shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.*
5. *Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on Consequential damages. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.*
6. *No one has the authority to add to or vary RUBY GRILL warranty, or to create for SUNSTONE METAL PRODUCTS LLC. any other obligation or liability in connection with the sale or use of its products.*

#### **WHAT IS NOT COVERED & INTERNET PURCHASE DISCLAIMER**

1. *Shall not be responsible for and shall not pay for the following Installation or start-up.*
2. *Service by an unauthorized service provider;*
3. *Damage or repair due to service by an unauthorized service provider or use of unauthorized parts.*
4. *Damage caused by accidents, abuse, alteration, misuse, installation that is not in accordance with the instructions contained in the User Manual, or local codes.*
5. *To correct normal adjustments or settings, due to improper installation, commissioning or local gas supply properties.*
6. *Shipping and handling costs, export duties, or installation cost.*
7. *The cost of service calls to diagnose trouble; or Removal or re-installation cost.*